Arnau Rovira
Digital Experience
Senior Manager

📱 +44 7711 786 132
✉ arnau.rovira@gmail.com
🌐 www.arnaurovira.me

My education
- Communications Engineering
- Master in Business Administration
- Design Thinking Certified

Where I've been working?

MANAGED TEAM SIZE
+40

TECHNICAL SKILLS

Angular · AWS · Node JS · SAPUI5 · Unity · Vue JS · React JS · Flutter · SAP Cloud Platform · Native Apps · Alexa skills
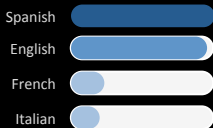
What my customers think about me?
" Arnau demonstrates day by day a full results-oriented work, and gives us support to achieve our challenges."

What my colleagues think about me?
"Is a pleasure to work with Arnau. Always know the way to motivate the team and get the best of everyone."

Language	
Spanish	████████████
English	█████████░░
French	████░░░░░░
Italian	██░░░░░░░

MAIN CUSTOMERS
BRITISH AIRWAYS · Unilever · EUROPEAN CENTRAL BANK EUROSYSTEM · RSA · gasNatural fenosa · CaixaBank · SEAT · Allianz ⑩

MAIN PRODUCTS
- everis Personnel Interaction Center
- Employees VR On-Boarding App
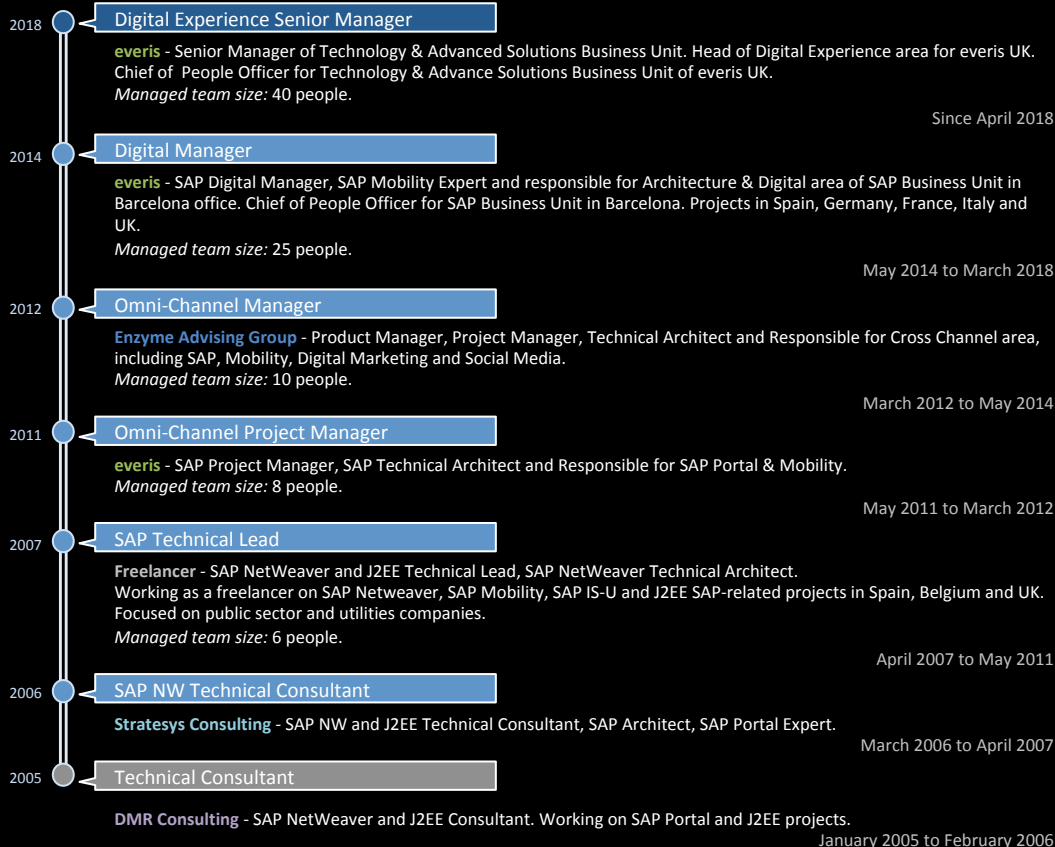- Alexa Assistant

ABOUT ME

Digital Experience Senior Manager, Digital Transformation Expert and responsible for Digital Front-End area of Technology Business Unit in London office. Head of People Area in Technology Business Unit for UK region. Responsible for People Policies definition, implementation and following-up, People Development Plan definition and alignment with Corporate People Committee.
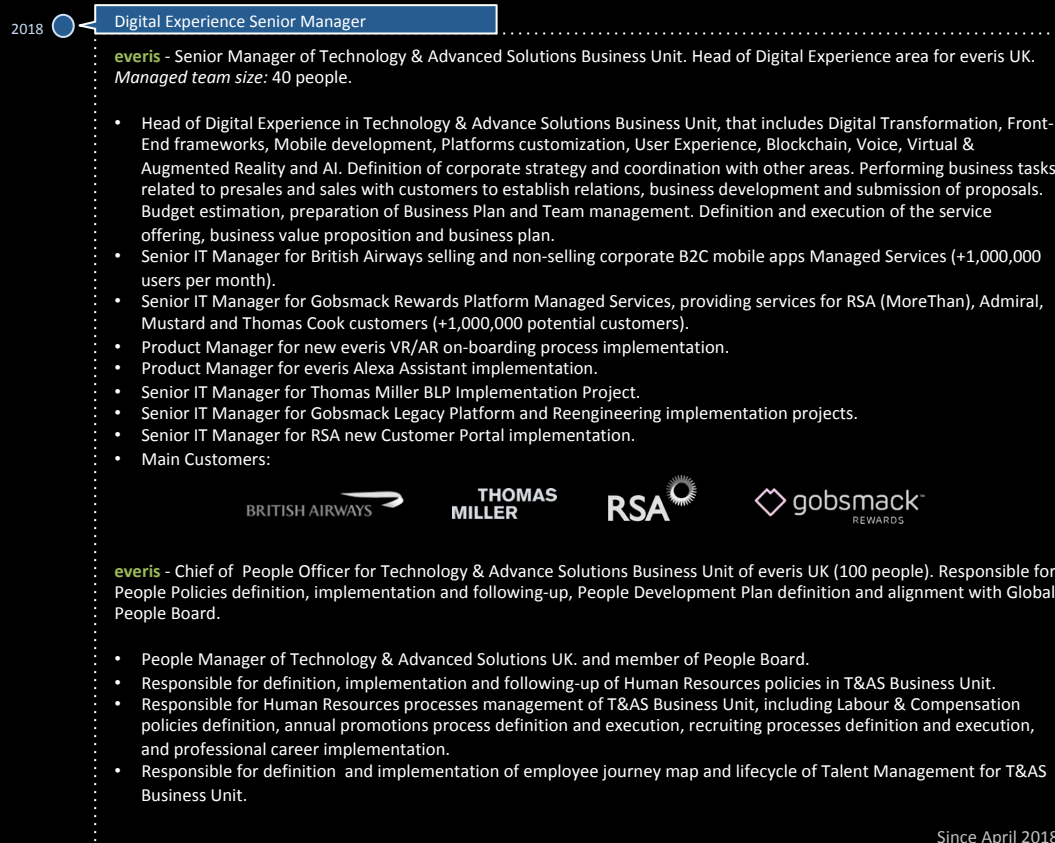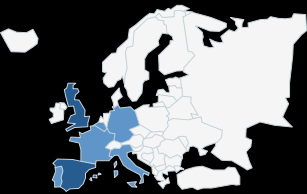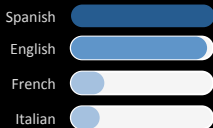
Soft skills: Business Development, Networking, Team Leading, People Inspiring, Project Management
Technical knowledge: SAP Fiori, SAPUI5, SAP hybris, SAP NetWeaver, SAP Leonardo, IoT, SAP Cloud Platform, SAP Hana, Angular, NodeJS, React JS, Vue JS, Flutter, AWS, Alexa skills, Unity for VR/AR.

EXPERIENCE SUMMARY

2018 — Digital Experience Senior Manager
everis - Senior Manager of Technology & Advanced Solutions Business Unit. Head of Digital Experience area for everis UK. Chief of People Officer for Technology & Advance Solutions Business Unit of everis UK.
Managed team size: 40 people.
Since April 2018

2014 — Digital Manager
everis - SAP Digital Manager, SAP Mobility Expert and responsible for Architecture & Digital area of SAP Business Unit in Barcelona office. Chief of People Officer for SAP Business Unit in Barcelona. Projects in Spain, Germany, France, Italy and UK.
Managed team size: 25 people.
May 2014 to March 2018

2012 — Omni-Channel Manager
Enzyme Advising Group - Product Manager, Project Manager, Technical Architect and Responsible for Cross Channel area, including SAP, Mobility, Digital Marketing and Social Media.
Managed team size: 10 people.
March 2012 to May 2014

2011 — Omni-Channel Project Manager
everis - SAP Project Manager, SAP Technical Architect and Responsible for SAP Portal & Mobility.
Managed team size: 8 people.
May 2011 to March 2012

2007 — SAP Technical Lead
Freelancer - SAP NetWeaver and J2EE Technical Lead, SAP NetWeaver Technical Architect.
Working as a freelancer on SAP Netweaver, SAP Mobility, SAP IS-U and J2EE SAP-related projects in Spain, Belgium and UK. Focused on public sector and utilities companies.
Managed team size: 6 people.
April 2007 to May 2011

2006 — SAP NW Technical Consultant
Stratesys Consulting - SAP NW and J2EE Technical Consultant, SAP Architect, SAP Portal Expert.
March 2006 to April 2007

2005 — Technical Consultant
DMR Consulting - SAP NetWeaver and J2EE Consultant. Working on SAP Portal and J2EE projects.
January 2005 to February 2006

EXPERIENCES DETAILS

2018 — Digital Experience Senior Manager
everis - Senior Manager of Technology & Advanced Solutions Business Unit. Head of Digital Experience area for everis UK.
Managed team size: 40 people.

- Head of Digital Experience in Technology & Advance Solutions Business Unit, that includes Digital Transformation, Front-End frameworks, Mobile development, Platforms customization, User Experience, Blockchain, Voice, Virtual & Augmented Reality and AI. Definition of corporate strategy and coordination with other areas. Performing business tasks related to presales and sales with customers to establish relations, business development and submission of proposals. Budget estimation, preparation of Business Plan and Team management. Definition and execution of the service offering, business value proposition and business plan.
- Senior IT Manager for British Airways selling and non-selling corporate B2C mobile apps Managed Services (+1,000,000 users per month).
- Senior IT Manager for Gobsmack Rewards Platform Managed Services, providing services for RSA (MoreThan), Admiral, Mustard and Thomas Cook customers (+1,000,000 potential customers).
- Product Manager for new everis VR/AR on-boarding process implementation.
- Product Manager for everis Alexa Assistant implementation.
- Senior IT Manager for Thomas Miller BLP Implementation Project.
- Senior IT Manager for Gobsmack Legacy Platform and Reengineering implementation projects.
- Senior IT Manager for RSA new Customer Portal implementation.
- Main Customers:

BRITISH AIRWAYS · THOMAS MILLER · RSA · gobsmack REWARDS

everis - Chief of People Officer for Technology & Advance Solutions Business Unit of everis UK (100 people). Responsible for People Policies definition, implementation and following-up, People Development Plan definition and alignment with Global People Board.

- People Manager of Technology & Advanced Solutions UK. and member of People Board.
- Responsible for definition, implementation and following-up of Human Resources policies in T&AS Business Unit.
- Responsible for Human Resources processes management of T&AS Business Unit, including Labour & Compensation policies definition, annual promotions process definition and execution, recruiting processes definition and execution, and professional career implementation.
- Responsible for definition and implementation of employee journey map and lifecycle of Talent Management for T&AS Business Unit.

Since April 2018

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AWS · Angular · SAPUI5 · Node JS · React JS · Vue JS · Native Apps · Flutter · SAP Cloud Platform · Unity

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Language	Level
Spanish	████████
English	██████
French	██
Italian	█

MAIN CUSTOMERS
BRITISH AIRWAYS · Unilever · EUROPEAN CENTRAL BANK EUROSYSTEM · RSA · gasNatural fenosa · CaixaBank · SEAT · Generalitat de Catalunya

MAIN PRODUCTS
- everis Personnel Interaction Center
- Employees VR On-Boarding App
- Alexa Assistant

2014

SAP Digital Manager

everis - SAP Digital Manager, SAP Mobility Expert and responsible for Digital area of SAP Business Unit in Barcelona office. Projects in Spain, Germany, France, Italy and UK.
Managed team size: 25 people.

- Responsible for Digital Cluster of SAP Business Unit, that includes SAP hybris, SAP Mobile Platform, SAP Fiori, SAPUI5, SAP Cloud Platform and SAP Leonardo. Definition of corporate strategy in mobility area and coordination with other areas. Performing business tasks related to presales and sales with customers to establish relations, business development and submission of proposals. Budget estimation, preparation of Business Plan and SAP Digital Team management. Development of the service catalogue, business presentations and definition of business scenarios.
- SAP Digital business development in Industry sector and SAP Mobility business development in Areas.
- Project Manager in Procurement Management Tool implantation for PUIG in SAPUI5.
- Manager in implantation of Commercial Portal for CaixaRenting in SAPUI5.
- Manager in implantation of SAP Fiori Apps for employee and managerg HR Services for Allianz Global Investors in Munich.
- Manager in implantation of Employee Portal Mobile Corporate Apps for CaixaRenting in SAPUI5.
- Manager in ORDINIS project: implantation of Procurement Tool on SAP SD/MM for AGBAR using AngularJS.
- Manager in SuccessFactors employee-central scenario implantation for SEAT, including developments in SAP Cloud Platorm.
- Manager in implantation of MAMBO Supply and MAMBO Cash applications for Areas in SAPUI5.
- Manager in Social Sustainability Tool evolution for Unilever UK, using SAPUI5 over SAP Cloud Platform.
- Product Manager in the implementation of ePIC (everis Personnel Interaction Center) for all the everis employees.
- Main Customers:

Allianz ⑪ · SEAT · Unilever · PUIG · gasNatural fenosa · Agbar · Areas · CaixaBank

everis - Chief of People Officer of SAP Business Unit for East Spain region (over 350 people). Responsible for People Policies definition, implementation and following-up, People Development Plan definition and alignment with Global People Committee.

- People Manager of SAP Business Unit in Barcelona, Valencia and Murcia and member of HR Steering Committee.
- Responsible for definition, implementation and following-up of Human Resources policies in SAP Business Unit.
- Responsible for Human Resources processes management of SAP Business Unit, including promotions process, recruiting processes and professional development processes.
- Definition of employee journey map and lifecycle of Talent Management for SAP Business Unit.

May 2014 to March 2018

2012

Omni-Channel Manager

Enzyme Advising Group - Product Manager, Project Manager, Technical Architect and Responsible for Cross Channel area, including SAP, Mobility, Digital Marketing and Social Media.
Managed team size: 10 people.

- Responsible for Cross Channel Cluster, that includes SAP NetWeaver, Mobility Area and Social Media Area. Definition of corporate strategy in mobility area and coordination with other areas. Team sizing, preparation of Business Plan and training plan for the team development, Development of the service offering, Business Model Canvas, defining scenarios and preparation of prototypes, Budget Management, Marketing Campaigns Management.
- Product Manager and Development Responsible of the iKey Retail Performance Enzyme's Product
- Technical and Functional Expert in Mobile Device Management strategies implantation with AirWatch in Grifols S.A.
- Technical and Functional Architect in New IT Architecture Definition project for Doctors Without Borders
- Technical Architect in definition and transformation of Procure to Pay process for a retail company (Òptica del Penedès) with BPM.
- Project Manager in the implantation of Mobile App and Platform for Astrolabio System with JS framework.
- Project Manager in the implantation of Princing Tool App for PUIG
- Main Customers:

GRIFOLS · DOCTORS WITHOUT BORDERS · L'ÒPTICA UNIVERSITARIA · PUIG

March 2012 to May 2014

2011

Omni-Channel Project Manager

everis - SAP Project Manager, SAP Technical Architect and Responsible for SAP Portal & Mobility.
Managed team size: 8 people.

- Responsible for SAP Portals area, SAP Mobility area and SAP BPM in Barcelona office of everis. Commercial tasks with customers for the project's sales, tasks related to the dimensioning of the Mobility, BPM and Portals teams, producing the portfolio of services, budgeting and systems preparation for customer prototyping.
- SAP Solution Architect in SAP P2P definition. Technical tasks to define the best architecture to ECB Procure to Pay landscape, including the following SAP Modules: SAP SRM, SAP CRM, SAP PM, SAP BPM and SAP NetWeaver Portal.
- Project leader at the maintenance of ATRI, the employee and manager SAP NetWeaver Portal for the Catalunya public sector (Generalitat de Catalunya). Tasks related to: team management, Project management, Portal customizing, functional design and WebDynpro for Java development. Responsible of SAP Identity Management, Portal UME and SAP CUA maintenance and developments for integration with an external open LDAP, by SAP Logon Tickets and HTTP headers.
- Main Customers:

Generalitat de Catalunya · EUROPEAN CENTRAL BANK EUROSYSTEM
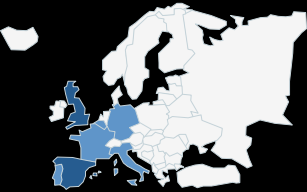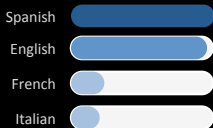
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Generalitat de Catalunya

MAIN PRODUCTS
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- Employees VR On-Boarding App
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2007 — **SAP Technical Lead**

Freelancer - SAP NetWeaver and J2EE Technical Lead, SAP NetWeaver Technical Architect.
Working as a freelancer on SAP Netweaver, SAP Mobility, SAP IS-U and J2EE SAP-related projects in Spain, Belgium and UK. Focused on public sector and utilities companies.
Managed team size: 6 people.

- Project manager of an Employee and Manager Portal for public sector for 200.000 employees. ESS/MSS implantation in SAP NetWeaver Portal with customized applications developed in WebDynpro Java. Tasks related to: team management, Project management, SAP Portal customizing, functional design and Web Dynpro for Java development. Responsible for SAP Identity Management, Portal UME and SAP CUA implantation, configuration and integration with an external open LDAP, by SAP Logon Tickets and HTTP headers.
- Technical Consultant on analysis and BBP phase of SAP Utility Customer E-Services (UCES) implantation. Techical definition of NetWeaver Architecture, analysis and definition of landscape and solution. Tasks related to: analysis, BBP definition and design.
- Technical Consultant on analysis and BBP phase of SAP CRM and IS-U Upgrade. Techical definition of NetWeaver Architecture and User Interface Platform with SAP Portal. Tasks related to: analysis, BBP definition and design, and SAP Architecture definition, including SAP Identity management, SAP Portal UME definition and SAP CUA.
- Consultant on SAP Netweaver training in Master of ABAP of La Salle in Barcelona, Spain. Performing tasks related to course training.
- Project manager of an IS-U and R/3 Upgrade from 4.6C to ECC 6.0 in Electrical Company of Andorra. Tasks related to team management and Project management.
- SAP Portals Project manager of a Suppliers Collaborative Portal implantation for Gas Natural (utilities client), using SAP SRM on SAP Netweaver Portal (EP 7.0). Developing new customized applications in WebDynpro Java technology. Tasks related to team management and Project management. Also product performing and configuration tasks. SAP Architecture definition and implantation, including SAP Identity management, Portal UME definition and SAP CUA.
- Main customers:

Generalitat de Catalunya   luminus   FEDA   gasNatural fenosa   ecotricity   La Salle

April 2007 to May 2011

2006 — **SAP NW Technical Consultant**

Stratesys Consulting - SAP NW and J2EE Technical Consultant, SAP Architect, SAP Portal Expert.

- Project manager in SAP CRM 5.0 on SAP Netweaver Portal (EP 7.0) implantation. Tasks related to J2EE development, project planning, analysis, and design.
- Senior Consultant on BW reports publication in SAP Portal's intranet (SAP EP 6.0). Data composition and iView creation with Visual Composer.
- JSP developments to Intranet HR header modification for Transports Metropolitans de Barcelona. Tasks related to JSP development and SAP integration, calling SAP R/3 BAPIs to load and save data.
- iViews development for publish BW reports on SAP Enterprise Portal. Tasks related to iViews, worksets, pages and roles customizing and creation, and with EP configuration for SAP BW integration.
- Employee Self Service and Manager Self Service prototype for internal use. Use of System Landscape Definition (SLD) in SAP XI for Sistem Integration purpose. Web publication of HR functionalities, like Time Sheets (CATS), Employee Profiles and timing.
- Development of multiple JSP applications to view and modify data from SAP through BAPIs.
- Enterprise Portals and Knowledge Management prototype for internal company use. Defining Taxonomies for classifying documents resulting from a project, and developing the strategy for indexing and categorization.
- Main customers:

TORRES   Ajuntament de Barcelona   Generalitat de Catalunya   TMB Transports Metropolitans de Barcelona

March 2006 to April 2007

2005 — **Technical Consultant**

DMR Consulting - SAP NetWeaver and J2EE Consultant. Working on SAP Portal and J2EE projects.

- Implantation of SAP Enterprise Portals and SAP KM, adding new features customized for the customer. Tasks related to J2EE development (iViews, Tasks, Repository Services, etc.) and directly in SAP Portal (Real Time Collaboration, Integration between Portal and Microsoft Exchange, etc.)
- Implantation and configuration of Knowledge Management on SAP Enterprise Portal 6.0 module. (NetWeaver'04 platform). Tasks related to system start up, documentation, tests and end users formation.
- Data migration project from Lotus Notes DB to Siebel system. Tasks related to scripts programming and tests preparation and execution.
- Design for the implantation of Knowledge Management's functional CORE on SAP's Enterprise Portals used for project documentation management. Tasks related to preliminary analysis and the Functional of the and Technician designs, as well as the preparation of the test plans.
- Main customers:

gasNatural fenosa

January 2005 to February 2006